



QUALITY POLICY

The primary goal of Qatar Scales Co. W.L.L is to achieve the highest standard of quality related to Sales of Weighing Devices, Repairs, Services, and Calibration of weighing devices. The management is committed to implement and maintain a Quality Management System in line with ISO 9001:2015 standards and all applicable legal requirements.

The management and staff of Qatar Scales Co. W.L.L are committed to implement and uphold an effective Quality Management System in line with ISO 9001:2015 International Standard requirements and continually improve its effectiveness throughout the company.

Our core values are:

- ❖ To meet or exceed the product quality standards expected by customers.
- ❖ To enhance the competence of employees by providing information, awareness, supervision, consultation, and training.
- ❖ To continually improve the competency level of our staff,
- ❖ Developing a fundamental relationship between the company, its employees and our business clients.
- ❖ To deliver services in accordance with the specifications and requirements of our clients.
- ❖ That every employee constantly aims to improve the overall quality of Company products and services.
- ❖ Satisfy all applicable requirements associated with our clients and stakeholders as well as adhere to all legal and statutory requirements.
- ❖ By adopting this philosophy, the clients of **Qatar Scales Co. W.L.L.** will be assured of an excellent standard of completed projects and services in accordance with specifications and contracts.

Qatar Scales Co. W.L.L accomplishes these objectives by Management Commitment and ownership of Quality.

The Management of Qatar Scale ensures this policy is communicated, understood, and applied through the organisation so that employees at all levels can understand and fulfill the commitments made in it and made available to relevant interested parties as appropriate.

Qatar Scales Co. W.L.L aims to fulfill customers' needs and expectations and achieve excellent customer satisfaction by providing competitive, timely, highest-quality products and services.

Approved by

Ahmad Basha

General Manager

